

9:15 a.m. to 9:45 a.m.

Data Collection and Sharing – What we have learned from COVID-19

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Lessons Learned:

COVID Response

- **Capacity Building (Identifying opportunities for growth)**
How can what you do now be applied to emerging situations? Flexibility? Adaptability? Resources?

Staffing Inventory (All hands-on deck)

- What required staffing or training is needed?
- Current staff work experiences and skill sets?
- Examples:
 - Division or Agency leadership – networking, communications, and program guidance
 - Counselors and Testers –HIV, STD, and Viral Hepatitis testing
 - Epidemiologist – disease reporting – creating, expanding, and learning new data systems
 - DIS – contact tracing
 - Case Managers/Care Coordinators – Client centered services
- **Lessons learned from Scott County**
 - Local vs Statewide vs National response (who are the parties involved)
 - Local Health Departments infrastructure (increasing responsibilities with limited staff and resources)
 - Health Care Provider networking and referral
 - Disease Intervention Specialist (local and State) – contact tracing follow-up in group settings not just with individuals.
 - Community Based Organizations – increased mobile testing
 - CDC/HRSA
 - Syringe Service Programs
 - Non-traditional organizations (Food pantries, churches, pharmacies, etc.)
 - Importance of data reporting in coordination with targeted testing (real time)
 - Reporting is more than record keeping, it helps us predict future trends and defines possible causes and potential solutions.
 - Reporting is shaped by where testing is done and where the results are processed (e.g. onsite rapid tests vs various labs) and by requirements by multiple funding streams (e.g. CDC vs HRSA).

- Data Infrastructure: RedCap vs traditional data systems (NBS, eHARS, Luther Consulting, CareWare) How can we remove barriers to reporting?
- Outbreak detection plan
- Care Continuum committee
- Lost 2 Care program (In-migration and Out-migration of residents and VL suppression)
- Cross jurisdictional reporting (Out of State)
- Data Dashboards and weekly outcome reports

Data Reporting & Sharing

- Data Security & Confidentiality
- Staff responsibilities and access
- Types of reports and timelines (Outbreak vs Traditional)
- Data share agreements and intended purpose
- Indiana reporting laws

Planning for the Unexpected: Non-Traditional Practices

- Teleworking (non-traditional workspaces)
- Technology (accessibility)
- Public call center (after hours)
- Partnerships with non-traditional partners (we cannot do this alone!)
- Changes in the way we conduct HIV client visits (social distancing, virtual)
- Alternative ways to monitor care status when less HIV labs are being drawn and reported during a Pandemic (how do we adjust?)